

ImpactSIIS Frequently Asked Questions (FAQs) for Phase 1B

Timing of Vaccine Distribution and ImpactSIIS Enrollment

Q: Our paperwork for ImpactSIIS access was submitted some time ago, but we have still not received login information. What do we do?

A: If you completed the ImpactSIIS security agreement during the enrollment process, an ImpactSIIS representative will contact you with credentials and training materials before the vaccine arrives.

Q: When are Phase 1B vaccine shipments being sent out?

A: They will begin the week of January 18.

Q: Does ODH send a certain amount of vaccines automatically, or do we need to order them?

A: Currently, ODH is sending approved providers who can vaccinate the target populations an amount they can store safely and administer quickly. ODH is not taking orders at this time.

Q: Is the login for ODH the same as the one we establish for OH/ID?

A: No, unfortunately, the systems are not linked.

Reporting to ODH

Q: If we already have an interface from our computer system that reports other vaccines, won't this report COVID-19 vaccine in the same manner?

A: Yes, it should. Check with the system vendor to be sure.

Q: If a POD is used for the vaccination clinic, whose ImpactSIIS account would be used to enter the data?

A: The facility to which the vaccine doses were shipped is responsible for ensuring that the doses are reported and accounted for. That facility can add new users to help record the administered vaccinations.

Q: Where will the Phase 1B TP/O codes be listed?

A: The new codes are defined, and they will be listed in the **ImpactSIIS Job Aids and Videos** page <https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/covid-19-vaccine-provider/impactsiiis-job-aids-and-videos> on the www.odh.ohio.gov website.

They are included here.

TPV22	Individual with congenital disorders or early-onset conditions
TPV23	Individual working in K-12 schools
TPV65	Individual over 65 years of age
TPV70	Individual over 70 years of age
TPV75	Individual over 75 years of age
TPV80	Individual over 80 years of age

Reporting Inventory

Q: How do we adjust inventory to account for extra doses in vials?

A: In VOMS, under Reconciliation, you can adjust the inventory by choosing 'Order Received' and then use the drop-down menu in the **Select Adjustment Reason** box to identify this transaction as a ***Dose Count Variance Multi-dose Vial***.

Q: Do we need to reconcile our vaccine inventory each day so that ODH knows how much we are administering?

A: ODH is not asking you to reconcile vaccine inventory each day in ImpactSIIS at this time. ODH knows how much COVID-19 vaccine you administer based on the total number of COVID-19 vaccinations reported, not the inventory levels in VOMS.

Supporting Second Dose Administration

Q: Is there a way to pull a report of vaccinations given by a facility that includes the target population?

A: Unfortunately, ImpactSIIS has no such report.

Q: Can you pull name and address information to inform patients of 2nd dose?

A: ImpactSIIS does include the ability to generate a reminder list in the Reminder/Recall section.

Q: Does the vaccine availability flow over to the Vaccine Finder once we are Phase 1B?

A: ODH will report to VaccineFinder for providers.

Q: Will vaccine cards be supplied with vaccine distribution?

A: Yes, they are included in the ancillary kits that will be shipped to providers.

Q: If a patient misses their second dose appointment, is there a timeframe when they should get the second dose?

A: No, there is a minimum time period but not a maximum. Patients should get the same product for both doses.

Reporting Inventory

Q: How do we adjust inventory to account for extra doses in vials?

A: In VOMS under Reconciliation, you can adjust the inventory by choosing 'Order Received' and then use the drop-down menu in the **Select Adjustment Reason** box to identify this transaction as a ***Dose Count Variance Multi-dose Vial***.

Q: Do we need to reconcile our vaccine inventory each day so that ODH knows how much we are administering?

A: ODH is not asking you to reconcile vaccine inventory each day in ImpactSIIS at this time. ODH knows how much COVID-19 vaccine you are administering based on the total number of COVID-19 vaccinations reported, not the inventory levels in VOMS.

Supporting Second Dose Administration

Q: Is there a way to pull a report of vaccinations given by a facility which includes the target population?

A: Unfortunately ImpactSIIS has no such report.

Q: Can you pull name and address information to inform patients of 2nd dose?

A: ImpactSIS does include the ability to generate a reminder list in the Reminder/Recall section.

Q: Does the vaccine availability flow over to the Vaccine Finder once we are Phase 1B?

A: ODH will report to VaccineFinder for providers.

Q: Will vaccine cards be supplied with vaccine distribution?

A: Yes, they are included in the ancillary kits that will be shipped to providers.

Q: If a patient misses their second dose appointment, is there a timeframe when they should get the second dose?

A: No, there is a minimum time period but not a maximum. Patients should get the same product for both doses.

Updated January 15, 2021

For more information on COVID-19, please visit coronavirus.ohio.gov

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

Your mental health is just as important as your physical health. If you or a loved one are experiencing anxiety related to the coronavirus pandemic, help is available 24 hours a day, seven days a week. Call the COVID-19 CareLine at 1-800-720-9616.

For more information, visit: coronavirus.ohio.gov