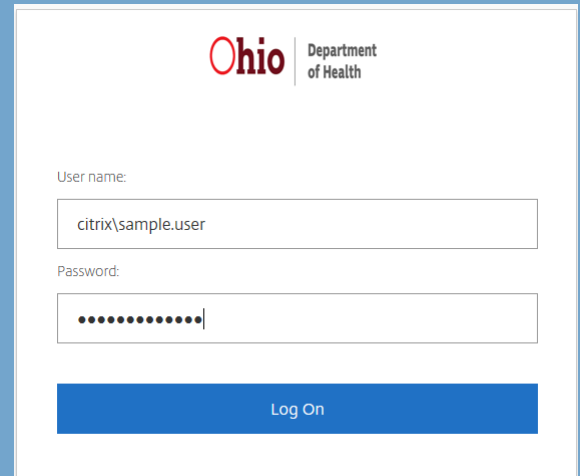


# ODH/VS Citrix Suggestions – Other Platforms

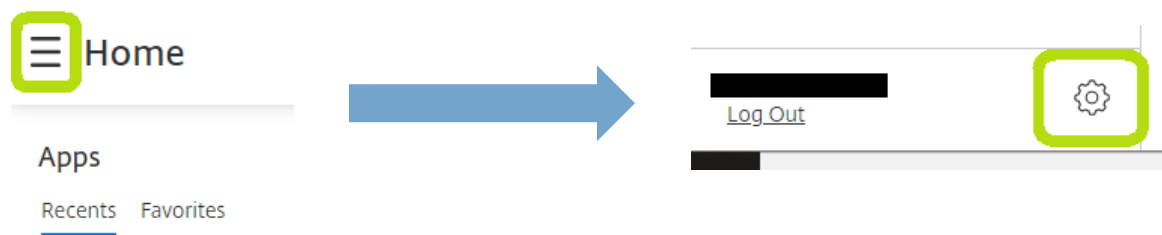
GO TO <https://vital.odh.ohio.gov/> (SAME ADDRESS)

ENTER CURRENT USER NAME  
AS “citrix\[user name]” &  
ENTER CURRENT PASSWORD



**The Bureau of Vital Statistics recommends using a Windows operating system and the Chrome, Edge, or Internet Explorer web browser to access IPHIS/EDRS.**

Users can download Citrix Workspace for different platforms (MacOS, mobile, etc.) by logging in to the new cloud environment and selecting the “Account Settings” menu option (see screenshots below).



ODH/VS may not be able to fully assist users with alternative platforms who have issues connecting to IPHIS/EDRS.