Chapter 5 Resources, Links to General Sources, Publications, and Web Sites

This chapter provides information on print and electronic resources available to support you in OASIS accuracy, quality, safety and best practices.

Disclaimer

The links are valid at the time this document is being prepared but cannot be expected to remain unchanged indefinitely. CMS does not control the content of the websites that are not listed as CMS. The opinions expressed may or may not match those of CMS policy.

Home Health Quality Help Desk

Home Health Quality Help Desk: homehealthqualityquestions@cms.hhs.gov
Questions related to: Home Health Quality Measures including, but not limited to: quality manuals, quality measures, measure calculation (OBQI, OBQM, PBQI, Quality of Patient Care Stars, Home Health Compare), risk adjustment, public reporting, and Quality Assessment Only (QAO)/Pay for Reporting (P4R). EXCLUDES ALL INQUIRIES FOR HHVBP.

CMS Websites

e-Rulemaking: Electronic Comments on CMS Regulations – instructions for viewing documents open for public comment, submitting public comments and reviewing public comments received on regulations

Home Health Agency (HHA Center)
https://www.cms.gov/center/provider-Type/home-Health-Agency-HHA-Center.html
  - Enrollment, Participation & Certification
  - Billing/Payment
  - CMS Manuals & Transmittals
  - Initiatives (Quality Initiative, Home Health Compare, etc.)
  - Policies/Regulations
  - Educational Resources
  - Demonstrations
  - Research & Analysis

The Medicare Learning Network®
http://www.cms.hhs.gov/MLNGenInfo/

National Provider Identifier (NPI) Registry
https://npieregistry.cms.hhs.gov/

Outcome and Assessment Information Set (OASIS)
  - Background & Regulations
  - iHAVEN
  - Data Set
  - Data Specifications
  - User Manual
  - Education Coordinators
  - Automation Coordinators
  - OASIS PPS
  - Home Health Agency Q&A
  - Reports
  - Training
  - Archives
Measures Management System (MMS)

Guidelines and Best Practices

Home Health Best Practice Intervention Packages (BPIPs), Home Health Quality Improvement National Campaign includes packages for cardiovascular health, immunization and infection prevention, medication management, underserved populations, patient self-management, reducing hospitalizations, management of oral medications, fall prevention, and cross setting care (transitions, disease management, telehealth, and care delivery changes). Registration is required.
http://www.homehealthquality.org/Education/Best-Practices.aspx

National Guideline Clearinghouse (NGC)
http://www.guideline.gov

Vaccination Guidelines

Influenza Vaccine Guidelines
https://www.cdc.gov/flu/professionals/vaccination/vaccine_safety.htm

Pneumococcal vaccine recommendations
https://www.cdc.gov/vaccines/vpd/pneumo/hcp/recommendations.html

Wound Care

The National Pressure Ulcer Advisory Panel – NPUAP: Educational and Clinical Resources
http://www.npuap.org/resources/educational-and-clinical-resources/

International Skin Tear Advisory Panel (ISTAP)
http://www.skintears.org/education/tools/

Wound, Ostomy and Continence Nurses Society’s Guidance on OASIS-C2 Integumentary Items: Best Practice for Clinicians

Healthcare Technology

National Quality Forum and Health Information Technology
http://www.qualityforum.org/HealthIT/

Office of the National Coordinator for Health Information Technology (ONC)
Home Page http://www.healthit.gov
About ONC https://www.healthit.gov/topic/about-onc

Healthcare Information and Management Systems Society (HIMSS)
http://www.himss.org/

Healthcare Information Technology Standards Panel
ICD-10-CM Official Guidelines for Coding and Reporting

ICD-10-CM Release
https://www.cdc.gov/nchs/icd/icd10cm.htm#icd

Clinical Resources

Medications

Institute of Safe Medication Practices (ISMP) List of High-Alert Medications in Community/Ambulatory Healthcare
https://www.ismp.org/recommendations/high-alert-medications-community-ambulatory-list

MEDLINE

Activities of Daily Living: Definition and History
http://aspe.hhs.gov/daltcp/reports/guide.htm

Diabetes
http://www.diabetes.org
https://www.niddk.nih.gov/health-information/diabetes

Diabetic Foot Care

Caregivers
https://www.aarp.org/home-family/caregiving/caregiving-tools/
http://www.nextstepincare.org/

Mental Health Resources

Alzheimer's
http://www.alz.org

National Alzheimer’s and Dementia Resource Center (NADRC)
https://nadrc.acl.gov/

Brief Interview for Mental Status (BIMS) – Assessment Tool
MDS 3.0 Report

Journal Article
Nursing Home Assessment of Cognitive Impairment: Development and Testing of a Brief Instrument on Mental Status

CAM Assessment
https://www.hospitalelderlifeprogram.org/delirium-instruments/

Depression Recognition & Assessment in Older Home Care Patients
Online Training
http://www.geriu.org/uploads/applications/DepressionInHomecare/DinHomecare.html

Journal Article
Training Nursing Staff to Recognize Depression in Home Healthcare. Full text link:
https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3684961/
Cognitive Assessment
Clock Drawing Test: [http://alzheimers.about.com/od/testsandprocedures/a/The-Clock-Drawing-Test.htm](http://alzheimers.about.com/od/testsandprocedures/a/The-Clock-Drawing-Test.htm)
MMSE: [https://www.mountsinai.on.ca/care/psych/on-call-resources/on-call-resources/mmse.pdf](https://www.mountsinai.on.ca/care/psych/on-call-resources/on-call-resources/mmse.pdf)

### Risk Assessment Tools

**Depression: Patient Health Questionnaire Resources**

*Agency for Healthcare Research & Quality (AHRQ) PHQ2*

**Screen for Obesity – BMI**

*National Heart, Lung, and Blood Institute*

**Anxiety**

*SAMHSA-HRSA Center for Integrated Health Solutions link*

**Pain**

*Wong-Baker FACES®*
[http://wongbakerfaces.org](http://wongbakerfaces.org)

*Brief Pain Inventory*

**Fall Risk**

*MAHC 10 – Fall Risk Assessment Tool*

### Professional Organizations


### Quality Resources

*Agency for Healthcare Research and Quality (AHRQ)*
[https://www.ahrq.gov/](https://www.ahrq.gov/)

*AHRQ’s Health Care Innovations Exchange Web site*
Innovations and Quality Tools classified by disease or clinical category, patient population, stage of care, setting of care, and more.
[https://innovations.ahrq.gov/](https://innovations.ahrq.gov/)
AHRQ’s Quality Measures Database
National Quality Measures Clearinghouse (NQMC)
https://www.qualitymeasures.ahrq.gov/

Institute for Clinical Systems Improvement
https://www.icsi.org/
https://www.icsi.org/guidelines_more/find_guidelines/

Institute for Healthcare Improvement
http://www.ihi.org/Pages/default.aspx

Institute of Medicine
http://www.nationalacademies.org/hmd/

Crossing the Quality Chasm
https://www.nap.edu/catalog/10027/crossing-the-quality-chasm-a-new-health-system-for-the

Patient Safety and Quality: An Evidence-Based Handbook for Nurses
Chapter 13 Patient Safety and Quality in Home Health Care:
https://www.ncbi.nlm.nih.gov/books/NBK2631/

Care Transitions

Transitional Care Model
https://www.nursing.upenn.edu/ncth/transitional-care-model/

Care Transitions Intervention
http://www.caretransitions.org

A Home Health Model of Care Transitions, Alliance for Home Care Quality

National Transitions of Care Coalition (NTOCC)
http://www.ntocc.org/

Agency for Healthcare Research and Quality

PSNET Patient Safety Network
http://www.psnhet.ahrq.gov/

TeamSTEPPS

VA National Center for Patient Safety
http://www.patientsafety.va.gov/

The Joint Commission
http://www.jointcommission.org/accreditation/home_care_accreditation_requirements.aspx