

2024 Residential Care Facilities Annual Report

Annual Inspections & Complaint Investigations
Bureau of Survey and Certification



**Department of
Health**

Introduction

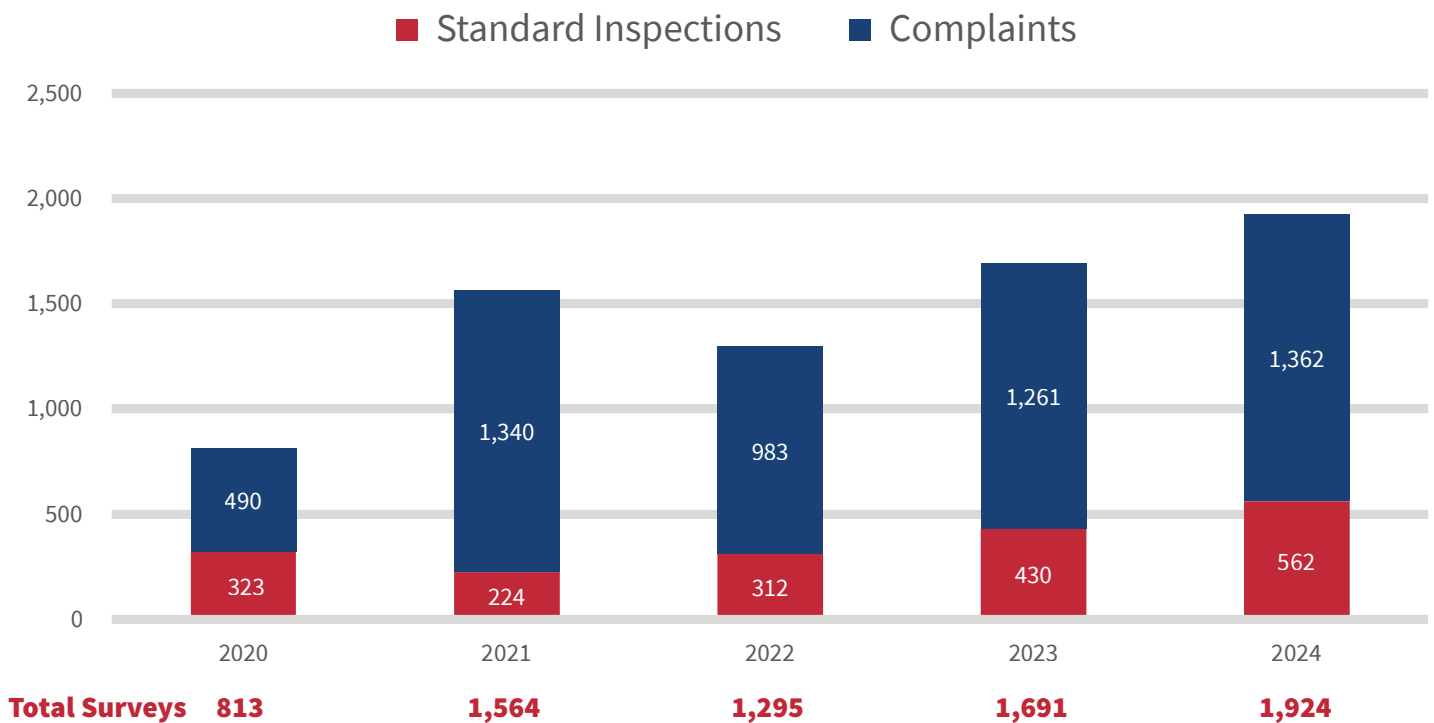
The Ohio Department of Health licenses more than 800 residential care facilities in Ohio. The Bureau of Survey and Certification is responsible for conducting survey inspections to ensure residential care facilities are compliant with state requirements. Residential care facilities provide accommodation and personal-care services primarily to older adults.

This report includes aggregated information regarding the number of surveys conducted and the number of violations (health deficiencies) found at residential care facilities.

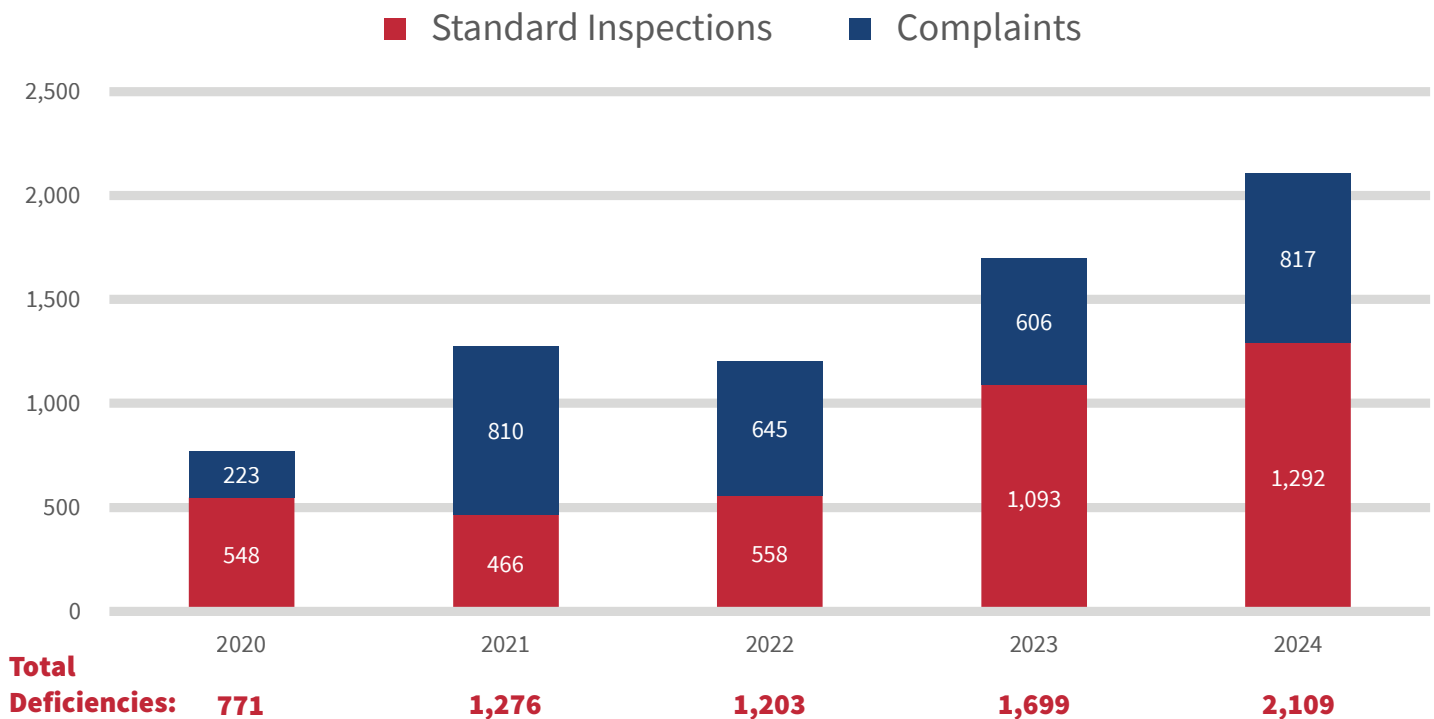
Survey inspection types include:

- **Complaint Investigations** – A survey triggered by a formal complaint filed against a residential care facility.
- **Standard Inspections** – An annual full inspection covering patient care, building requirements, and other concerns.

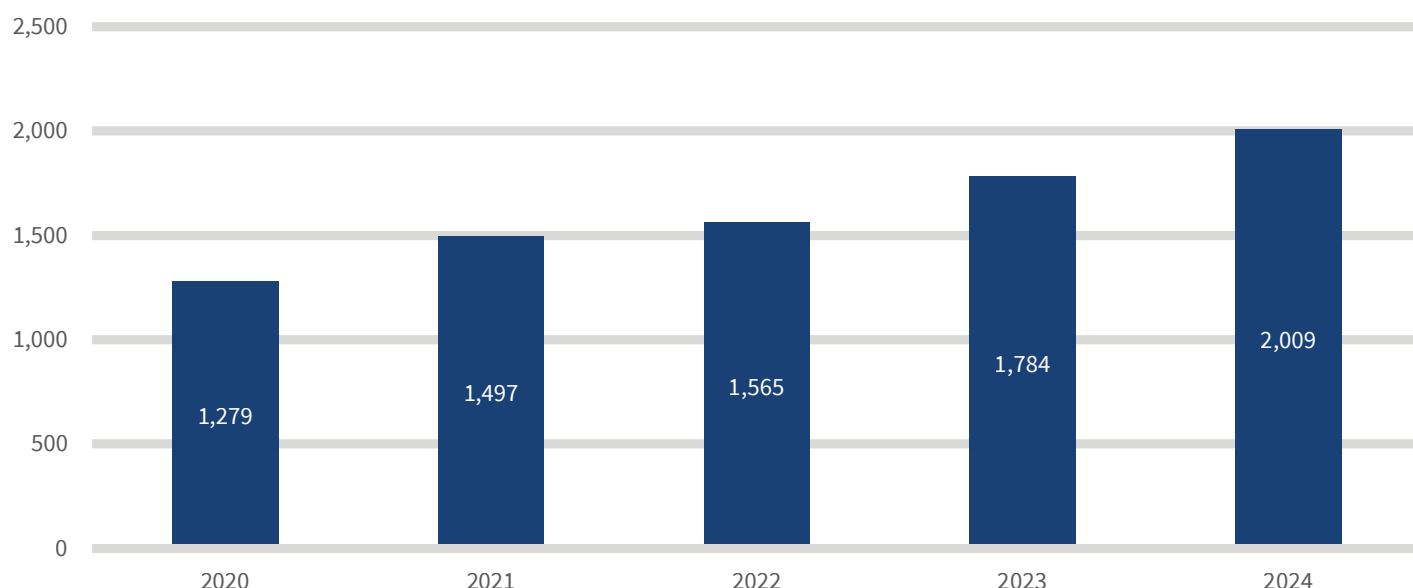
Number of Health Surveys, CY 2020-2024



Number of Health Deficiencies, CY 2020-2024



Number of Complaints Received, CY 2020-2024



Top 10 Health Deficiencies in 2024

- R559 – Procure, store, prepare, distribute & serve foods (270).
- R615, R614 – Fire drill requirements* (217).
- R710 – Safe & clean environment (75).
- R339 – Administered meds – given as prescribed (73).
- R711 – Rights of residents to be free from abuse (56).
- R661 – Maintain clean environment; housekeeping, garbage, rodents (52).
- R333 – Personal care services provided appropriately (50).
- R390 – Significant change in resident status (46).
- R391 – Resident incidents & log; identify resident upon request (45).
- R712 – Adequate & appropriate treatment & care (43).

*Note: In August 2024, the citation tag number for deficiencies in fire drill requirements was changed from R614 to R615 following administrative rule changes.